



PowerCommand Cloud™ and Connect Cloud™ will be integrating with Cummins Online Login

Why: Provide users the opportunity to have one username and password across multiple Cummins systems and enhance cybersecurity.

When: August 2024 (exact date will be communicated two days prior to launch)

Impacted Users:

- Dealers and External Distributors (distributors that do not have a Cummins WWID) that use PowerCommand Cloud
- PowerCommand Cloud Customers
- Connect Cloud Customers

What does this mean for me?

- If you're an impacted user, you'll need to follow a few simple steps from a web browser to login successfully after the integration is launched.
- These steps are one-time only and you'll be able to use the application immediately afterward.
- These steps must be completed to login successfully to the mobile application.

Next Step: Impacted users will receive an e-mail with specific instructions two days prior to launch and on the day of the launch.

Frequently Asked Questions

Question: When is the date this integration will take place?

Answer: Specific launch date will be released two days prior to the launch.

Question: Will this impact Connect Cloud customers?

Answer: Yes, there will be some brief steps that Connect Cloud customers will have to follow to login successfully the first time after launch. These steps will be e-mailed to the customer from noreply@powercommandcloud.com

Question: What are the steps I will have to follow?

Answer: An e-mail will be sent to impacted users two days before launch and at launch with the steps that should be followed. It will come from noreply@powercommandcloud.com. These may vary from person to person, so if you have customers asking, please have them reference the e-mail.

Question: I am a dealer and already have a Cummins Online login username. Does this mean I can login to PowerCommand Cloud with that username now?

Answer: Specific instructions will be sent to each user two days prior to launch and the day of the launch. If we identified an existing username for your e-mail address (example: name@cmiuser.com), then we tried to use that username. The specific username given access will be provided in that e-mail.